

Refund & Return Policy

Refund & Return Policy for SixUnbreakable Furniture

Effective Date: January 1, 2026

At SixUnbreakable Furniture, customer satisfaction is important to us. Please review our refund and return guidelines below.

Return Eligibility

Eligible items may be returned within 7–30 days of delivery depending on product type.

To qualify for a return:

- Items must be unused and in original condition
- Items must include original packaging
- Proof of purchase is required

Non-Returnable Items

The following items are non-refundable and non-returnable:

- Mattresses after use or removal of protective covering
- Clearance or final sale items
- Custom or special-order furniture
- Assembled or modified furniture
- Gift cards
- Used or damaged items caused by customer misuse

Delivery Fees

Delivery, shipping, assembly, and setup fees are non-refundable once services are completed.

Restocking Fees

Approved returns may be subject to a restocking fee of up to 15–25%.

Damaged or Defective Items

If an item arrives damaged or defective:

- Notify us within 48 hours of delivery
- Provide photographs of the damage
- Keep original packaging until claim resolution

We may offer:

- Replacement parts
- Repair service
- Exchange
- Refund or store credit at our discretion

Refund Processing

Approved refunds will be issued to the original payment method within 5–10 business days after inspection and approval.

Order Cancellations

Orders canceled before shipment may qualify for a full or partial refund. Custom or special orders may be non-cancelable once production begins.

Refused Deliveries

Refused deliveries without prior authorization may incur return shipping and restocking fees.

Contact Information

For returns or refund assistance, contact:

SixUnbreakable Furniture
Returns Department
Email : sixunbreakable@aol.com